



Longi Photovoltaic Panel Customer Service

Is Longi a good solar panel manufacturer?

LONGi was the only Solar Panel manufacturer to be named AAA-rated by the PV Module Tech Bankability Ratings in the Q3 2020 rankings. As the largest product of solar panels in the world, LONGi was ranked 724th in Forbes' global top 2000 in 2022.

How many solar panels does Longi produce a year?

Their annual production capacity is reported to be 105GW for silicon wafers and 60GW for solar panels Q2 2022. LONGi owns most steps in the vertical supply chain to produce a solar panel including producing ingots, silicon wafers and solar cells.

Are LONGi Solar panels eligible for the STC solar rebate?

LONGi Solar currently has 149 solar panels approved by the Clean Energy Council in Australia under the name "LONGi Green Energy Technology Co Ltd". This is a requirement to be eligible for the federal STC solar rebate.

Is Longi a Tier 1 solar panel?

In September 2022, LONGi announced that they had broken the new world record of conversion efficiency of 26.12% for its p-type silicon heterojunction (HJT) cells. What is a Bloomberg Tier 1 Solar Panel? Bloomberg's infamous tier 1 ranking is NOT a measure of Solar Panel quality in any way.

What if a Longi PV module is broken?

To inform the LONGi customer service personnel within two weeks when modules are found broken or other significant abnormality. Refer to the "LONGi PV Module Operation and Maintenance Manual" for details on module maintenance.

Where can I find the latest version of the longi installation manual?

It is recommended to visit our website regularly at for the latest version of this installation manual. If customers fail to install modules as per requirements set forth in this manual, the limited warranty provided for customers will be invalid.

Customer value is at the core of LONGi's philosophy, and our life-cycle quality approach can be found in every link of product production and application from component design to mass production and after-sales support, to ensure the ...

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