

# How to fix the display of no energy storage in the incoming cabinet

## What is incoming cabinet?

Incoming cabinet: it refers to the switch cabinet that introduces power from the outside. Generally,10kV power is introduced from the power supply network. 10kV power supplies send electric energy to 10kV bus through the switch cabinet. This switch cabinet is the incoming cabinet

### What is the difference between incoming cabinet and switchgear?

1. Incoming cabinet Incoming cabinet: is the switchgear introduced from the external power supply,generally from the power supply network into 10kV power supply,10kV power supply through the switchgear to 10kV bus,the switchgear is the wire cabinet

#### Why is my solar charger unresponsive?

The solar charger is unresponsive (inactive) if the display is not illuminated, there is no charging activity, and it is not communicating with the VictronConnect app via Bluetooth or the VE.Direct port. If the unit is active, the display is active or can communicate with the VictronConnect app via Bluetooth or the VE.Direct port.

### Why is my solar charger not working?

The solar charger was then already not performing 100% before the update; updating to v1.36 or later merely made the issue more visible. The unit needs to be replaced. This error will auto-reset once the battery voltage drops below the float voltage. To protect the battery from over-charging the battery is disconnected.

#### Why is my solar panel not working?

The PV voltage needs to be a minimum of 120V to start up, and also 80V to continue operation. Causes of zero or low PV voltage: Not enough solar irradiance into the solar panels: Night. Cloud cover or bad weather. Shading - see this shading blog story for more information. Dirty panels. Seasonal differences. Wrong orientation and/or inclination.

#### How do I know if my solar charger is faulty?

In the case of reverse PV voltage, the solar charger will not indicate an error. The only way to detect reverse PV voltage is by the following signs: The controller is not charging the batteries, the charge current is zero. The controller is getting hot. The PV voltage is zero, or close to zero.



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