



# GoodWe PV Inverter Customer Service

Who is goodwe solar inverter manufacturer?

No. 90 Zijin Rd., New District, Suzhou, 215011, China GoodWe is a leading solar inverter manufacturer specializing in residential and commercial solar inverters ranging from 0.7kW to 250kW.

How do I contact a goodwe distributor?

If you would like to know more about GoodWe distributors in your area please contact Sales, if you are a GoodWe distributor or are in need of technical assistance please contact technical service. +49 89 7807289-50 (Service hotline\*for technical support and customer service). The conditions of your tariff for landline calls in Germany apply.

What should I do if my goodwe inverter is not working?

A: Please check the error message displayed on the inverter's screen and then refer to the frequently asked questions and answers on the user manual to find out the relevant troubleshooting method to resolve the problem. If the problem persists, please contact your dealer or GoodWe local technical service center.

What is a goodwe inverter?

The Goodwe inverter is designed for single-phase, distributed DC architecture with superior 97.6% efficiency. Small, lightweight and easy to mount for outdoor or indoor installation. Get the latest Goodwe technology for the lowest cost. Order online or PHONE 888-498-3331 WANT A SOLAR PANEL SYSTEM AT THE LOWEST COST? START SOLAR DESIGN

How do I contact goodwe If I have a warranty issue?

If any issue about warranty certification, please contact with HQ or Local service mails. You can click here for these service mails. Goodwe service will feedback within 48 hours. How can we help you? Get industrial insights and GoodWe news here.

Are goodwe solar inverters a good investment?

Being light-weight, highly-efficient and low-cost, GoodWe residential grid-tied solar inverters are designed to be simple to install, operate, and maintain, so as to ensure a quick return on investment (ROI). GoodWe's C&I grid-tied inverters are designed to deliver high efficiency and reliability.

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