

# China Southern Power Grid WeChat payment cannot be made

Can non-Chinese users use WeChat Pay or Alipay outside China?

Re: WeChat Pay Payment Error Message Non-Chinese user can not useWeChat Pay or Alipay outside China. It need to be verified with Chinese ID number. Foreigners can use them when they are in China. However,total amount of payment is limited to 1,000RMB without proper verification process.

### When will I be able to use WeChat Pay in China?

Was able to transfer fund freely among multiple American colleagues until March 2019. Still can use WeChat pay in China with remaining fund May 2019, once fund is used, no more. Used WeChatPay at many places and taxis in China. 4. Re: WeChat Pay Payment Error Message It says...

## Can I use WeChat Pay If I don't have a China ID card?

For WeChat Pay users who don't have a China's Mainland ID card, you must provide your identity information. These requirements follow global, industry-standard "Know Your Customer" banking regulations in order to combat fraud and illegal activity.

#### What if I can't use WeChat Pay?

If you are still unable to use WeChat pay, go to the Payment Managment page (the 3 dots on top of the Pay page, and click on "Real Name Verification". The cornerstone to all our existences went on the fritz last night. Chances are you've already seen a message that looks like this on your WeChat if you've attempted to use it to pay for something.

#### Can I transfer money from WeChat Pay wallet to Alipay account?

The two are unable to transfer moneyor top up one another directly. That is, it is not possible to move funds from your WeChat Pay Wallet to your Alipay account balance or vice versa. However, if you link WeChat Pay and Alipay with the same bank account, you can withdraw from one and top up to the other. How to sign up for WeChat Pay and Alipay?

#### Does WeChat Pay require real-name authentication?

In order to comply with relevant laws and regulations,WeChat Pay now requires real-name authentication for all users. For WeChat Pay users who don't have a China's Mainland ID card,you must provide your identity information.



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